

INFORMATION FOR WEST VILLAGE RESIDENTS

COVID LOCKDOWN

If there is a Covid Lockdown announced by the Queensland Government, there will be restrictions to reduce the spread of Covid in the community, which may include:

- Restricting movements, activities and gatherings in the community
- Wearing masks
- Social distancing
- Closure of services and facilities such as swimming pools and common areas in apartment buildings

All residents of West Village are encouraged to stay up to date with current Covid-safe practices and restrictions.

What you should do

- Follow the instructions of Queensland Health for the lockdown
- Follow the instructions of the Building Manager and Body Corporate for lockdown hygiene procedures in common areas

Situation management and information sources

- Queensland Health website and Facebook page
- Local media and news sources

What the Building Manager and/or Body Corporate will do

- Share communication from Queensland Health with residents
- Enforce Covid safe protocols in common areas, lifts and rubbish chute rooms

West Village Mitigation Measures

- Covid-safe action plan in place for buildings
- Communication with residents to promote Covid-safe practices and compliance with Queensland Government restrictions

Key Contacts

- <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19>
- Subscribe to the Queensland Health Covid email updates
<https://www.health.qld.gov.au/news-events/newsletter>
- Real Living 1300 187 361 admin@realliving.com.au
- In a medical emergency call the ambulance on 000

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COVID QUARANTINE AND ISOLATION

The Queensland Government will contact you if you have tested positive for Covid, or if you are at risk of being infected, and require you to quarantine in isolation in your apartment.

What you should do

- Follow the instructions of Queensland Health for your quarantine period
- You may expect to be visited by Queensland Police during your quarantine period
- Follow the instructions of the Building Manager and Body Corporate for lockdown hygiene procedures in common areas
- As a West Village resident, you may choose to notify the building manager or not. If notified by a resident who is quarantining in their apartment, Real Living will provide support in a Covid safe manner, ensuring their privacy is maintained. This support will depend on whether Real Living staff are permitted to be in the building and will be limited by Covid-safe restrictions.

Situation management and information sources

- Queensland Health case officer / contract tracers
- Queensland Health website and Facebook page
- Your Covid Check In app history

What the Building Manager and/or Body Corporate will do

- If notified by a resident who is quarantining, Real Living will provide support in a Covid safe manner, ensuring the privacy of the resident. This support will depend on whether Real Living staff are permitted to be in the building and will be limited by Covid-safe restrictions.

West Village Mitigation Measures

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