

STAKEHOLDER ENGAGEMENT REPORT

UPDATE 2021



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STAKEHOLDER ENGAGEMENT PRINCIPLES

COMMUNITY & STAKEHOLDER ENGAGEMENT PROGRAM

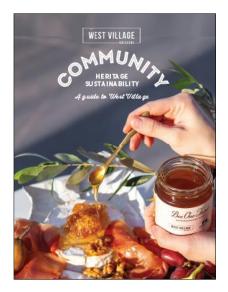
The Stakeholder Engagement Strategy adopted the following principles:

- The engagement process will meet the commitments it makes to deliver timely and relevant information to stakeholders in a "no surprises" engagement process
- The engagement process will be respectful, open and transparent
- Stakeholders will have easy access to the information they need to make
- informed and valid comment that can drive better design and better outcomes for the project
- West Village will at all times be a good neighbour: open with its information and
- respectful of community views and comments.





WEST VILLAGE COMMUNITY & STAKEHOLDER ENGAGEMENT PROGRAM









COMMUNITY & STKEHOLDER ENGAGEMENT PROGRAM

West Village is a Six Star Green Star Community. This is Australia's highest rating for a master-planned precinct and promotes practices which are sustainable and environmentally friendly.

The certification supports the development of strong community connections. Multiple communication platforms provide engagement with the West Village community including residents, commercial tenants and retail customers.

Activities and programs are promoted through print, digital and display media.

The iHeartWestVillage community Facebook group will grow to support connections between residents, retail staff and regular visitors who form part of the West Village community.



COMMUNITY & STAKEHOLDER ENGAGEMENT PILLARS



WEST VILLAGE RESIDENTS' HUB







DEDICATED ONLINE HUB FOR RESIDENT STAKEHOLDERS

Information about community activities and activations specifically for residents is promoted via a dedicated online hub.

Further stages of online support will include the Owner Manual and support services including resident liaison and property management.

CONSTRUCTION ISSUES MANAGEMENT

As construction activities continue on site, the impact for residents is mitigated via ongoing liaison with the construction contractor to ensure that advance notice of noisy activities is provided to residents, retailers and commercial tenants.



COMMUNITY & STAKEHOLDER ENGAGEMENT ON SITE



 LIGHTGARDEN BY LUXXBOX
DOGGY FRIENDS The LightGarden by Luxybox glows The Common has a doggy wate night with more than 2,500 LED n and garden paths to explore are welcome in West Village's ights inspired by native reeds. The LED Dogs are well outdoor spaces at West outdoor spaces but not inside the Village use 80 percent less energy than shopping centre. traditional incandescent lights.

The 1928 Peters Ice Cream Factory and local busine

stored and are welcoming people throughout the pre-

nd 1929 Cone Factory are at more abo ne historic heart of West Village. Village sit hese buildings have been carefully and Susta

de as the home of retail stores

CO FOOD WASTE & RECYCLING

Collecting food waste and unsold

edible food at West village means that most of the food waste from the precinct (85 percent) gets reused or composted. This is better for the

in landfill where it breaks down and

emits gases such as carbon dioxide and methane which contribute to

Food waste and compostable

climate change.

ronment than sending food waste

rear To learn

LOOK FOR

ainability Trail markers

more about the history of the West Village site, look for the Heritage

waste pulping system. This system

converts organic materials into soils and fertilizers. Use the special bins

to dispose of your food waste and

At West Village the unsold edible foo

from Woolworths and Harris Farm Markets is collected by OzHarvest

and used to provide free meals to

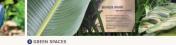
vulnerable people in the community

compostable packaging.

OzHarvest

packaging from West Village stores and dining outlets is collected and processed through our organic au/sustainability

O LIVING HISTORY



In an urban environment like Brisbane, a "heat island" can be created when materials such as bitumen and concrete absorb and hold the sun's heat rather than reflect it. To counteract the heat island effect at West Village, around half the site plan is covered with materials which reflect heat, water features or green spaces. There are around 50 mature trees and more than 10,000 plants to suit Brisbane's sub-tropical environment.



G WATER PLAY & SENSORY GARDENS

Enjoy splashing in the water play garden near Boundary Street. The water cled water treated by our on-site water recycling system. uso cloar The sensory gardens have a mix of plants to appeal to your senses. Throughout West Village you'll find herbs for tasting and smelling; textured plants for touching; flowers for seeing and smelling; and coloured foliage to reate a living green artwork.

> O END OF TRIP FACILITY West Village's End of Trip facility secure bike parking for tenants staff. For details email

GOGET CAR SHARE

GoGet car share is available at CREATIVE KIDS West Village, GoGet memb hire a car for errands, meeting Children of all ages are invited to join the free creative activities organised at the West Village Hut, from reduces the number of p 9am-11am Monday to Friday. Details at in a local area by 10.



THE COMMON BELECTRIC VEHICLE CHARGING Electric vehicles can be recharged nunity events such as the Brisbane Ice Crean The Common is home to cor Festival, concerts, markets and sustainability workshops. In 1928 this space at West Village. Four EV charging Pleasing, concerts, imakes and subseminating workshops. In trace time space was a gated garden forecourt to the Poters lace Cream Factory. The factory's workers were proud of the award-winning rose garden. In the 1970s a brick building was built on the garden site. Now the re-opened space provides a wonderful view of the Ice Cream Factory's heritage facade. stations are located on level B1 in the public car park pear the travelator More EV charging stations will be installed in future residential stages



Brisbane's iconic Metro Arts relocated West Village is home to hives of to West Village in September 2020. A sustain native singless bees and the urbural and arts precinct features an underground theatre, two galleries, populations help to support biodiversity in the urban environment. West Village Lane outdoor space with a foyer, box partners with Bee One Third to care for our bee population and harvest our office, café and bar. To learn about ning shows and exhibitions visit arts.com.au westvillage.com.au

the roof of The Eaves building

near The Common provides some of the power to light our public spaces. Solar panels on

dential buildings provide

power to some building servi One hundred percent of the electricity supplied to West

network is carbon offset

Village through our embedded



grown in several locations at West Village. This vine is the natural food source for the Richmond Birdwing Butterfly which is the largest sub-tropical Australian butterfly Growing the vines could help to

activity! Regular events include the Brisbane Ice Cream Festival, concerts fashion shows, theatre performances narkets and sustainability worksho To stay up to date follow West Village on Facebook or visit estvillage.com.a



COMMUNITY ACTIVITIES BIKE PARKING There are wonderful voluntee A bike rack with a repair station is residents at West Village who support located in Wilson Lane and there are our community, by organising the other bike racks in The Common and art group, book club, travel club, gardening club and running club. If you are a West Village resident who wants to get involved or start your Mollison Park. Please be aware that West Village is not responsible for the security of your bike within the precise Make sure you always secure your bike own group, contact info@westvillage.com.au. with a high quality lock.

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vulnerable butterfly species

WEST VILLAGE HERITAGE & SUSTAINABILITY TRAIL



ON SITE HERITAGE AND SUSTAINABILITY TRAIL

An installed trail of 20 markers provides an interactive and educational experience. Info panels provide information about the heritage Ice Cream Factory and Cone Factory and stories about the role of the factory in the development of West End.

Hardwood engraved timber markers provide information about the multiple sustainability initiatives at West Village including bee hives, butterfly vine gardens, sensory gardens and landscape features which are inspired by the site's natural history.



